



DEPARTMENT OF THE ARMY  
HEADQUARTERS, 26<sup>TH</sup> AREA SUPPORT GROUP  
UNIT 29237  
APO AE 09102-9237

AEUSG-IG

15 August 2003

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: 26th ASG Command Policy Memorandum 9, Right of Soldiers to Present Complaints to or Request Assistance from the Inspector General

1. Reference: AR 20-1, Inspector General Activities and Procedures, 29 March 2002.
2. All soldiers have the right to present complaints, grievances, or requests for assistance to the inspector general. These may include what soldiers reasonably believe evidences fraud, waste, and mismanagement.
3. Before visiting the inspector general, you should consider whether your concerns could be addressed more quickly and simply by referring them to your chain of command. You do not have to present your concerns to your chain of command before visiting the inspector general. However, you must obtain permission to be absent from your duties if you wish to visit the inspector general during your duty hours. You do not have to tell anyone why you want to speak with an IG.

4. You may visit, call, or write the 26<sup>th</sup> ASG Inspector General at--

Name: 26<sup>th</sup> Area Support Group Inspector General  
Office hours: MON-WED, FRI (0900-1700) and THU (0700-1700)  
Telephone: DSN 370-1420/8646 Commercial 06221-57-1420/8646  
Fax: DSN 370-7052 Commercial 06221-57-7052  
Location: Roemerstrasse 104, 69126 Heidelberg/Building 3752, Room 313  
Mail: 26<sup>th</sup> ASG Inspector General, Unit 29237, APO AE 09102-9237

5. If you believe the 26<sup>th</sup> ASG Inspectors' General response to you is not fair, complete, or in accordance with law and regulation; or if you believe your interests may be jeopardized by contacting the 26<sup>th</sup> ASG Inspector General, you may contact the USAREUR Inspector General at DSN 370-7316/7317. You may also call the Department of the Army Inspector General (DAIG) or the Inspector General, Department of Defense (IG, DOD) Hot line. Their telephone numbers are --

DAIG: Toll free: 1-800-752-9747  
IG, DOD: Toll free: 1-800-424-9098, DSN: 223-5080, Commercial: (703)-693-5080

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6. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the inspector general, or a member of Congress. They are also prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the inspector general, a member of Congress or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the inspector general, you are subject to disciplinary action.

7. Per AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This is true for all persons who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

8. This memorandum will be posted in unit areas and made accessible to all soldiers.

/s/

ROBERT C. RUSH, JR.  
Colonel, IN  
Commanding

DISTRIBUTION:

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