

April 5, 2002

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Bank of America
Government Card Services
P.O. Box 1637
Norfolk, Virginia 23501-1637

Tel 800.472.1424
TTY/TDD 800.672.0779

www.gcsuthd.bankofamerica.com

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Save Money on Airport Parking?

Government Travelers Can Save Taxpayer Dollars AND Reduce Travel Stress

The GSA Federal Government has contracted with the domestic airlines for City Pair rates and for discount rates at hotels around the country; The Military Transportation Management Command has contracted lower rates for rental cars.

But did you know that Bank of America SmartPay clients alone spent over \$15 million on parking using a government charge card in FY 2001? The majority of these transactions were for parking fees at airports across the country.

An emerging trend is the ability for travelers to obtain reduced parking rates through a number of Internet Web sites. In addition, travelers are able to *reserve* a parking space at the same time other travel arrangements are booked online.

Although this discounted parking is offsite parking, having a reserved parking space can save time. Travelers no longer have to spend precious time searching for spaces at an airport-owned parking lot or facility.

Due to ongoing construction and security concerns at airports across the country, parking at airport-owned lots or facilities have been reduced or limited.

Bank of America associates that travel are encouraged to use these facilities to reduce travel expenses and reduce travel stress. "I used one a Web sites on a recent trip out of BWI (Baltimore-Washington International Airport). Having a reserved space must have saved me 30 minutes," said Louis Goodson, Public Sector Senior Account

Manager, Bank of America Card Services. "I will definitely use this service again the next time I fly from BWI."

Daily airport rates for onsite parking have reached \$30-\$48. Offsite daily parking rates range from \$7 to \$16. Over an average three-day business trip, parking can

cost \$21 to \$144, not to mention lost time searching for a parking space.

In addition to the national Web sites listed in this article, many sites exist for offsite parking at individual airports across the United States. To find one, simply enter the city name and the words "airport parking" as the search criteria into an Internet search engine.

National Web sites include:

- ◆ www.longtermparking.com, with discounts and information at over 130 airports in the U.S.;
- ◆ www.airportparkinglots.com, with discounts and information about parking at over 50 major airports in the U.S.;
- ◆ www.preflightparking.com, although discounts and information are only available at 4 airports in the U.S.;

MasterCard First Member of the SEA's New Corporate Advisory Board

The Senior Executives Association (SEA) appointed its first charter inductee, MasterCard International, to its newly formed Corporate Advisory Board. The Corporate Advisory Board will create an alliance between the public and private sectors to allow participants to collaborate on issues of mutual interest and to facilitate the design of special forums to share ideas between industry and government. This is an important part of SEA's mission to foster an outstanding corps of career executives to provide the necessary leadership for managing and directing key federal programs.

The appointment of MasterCard to the Corporate Advisory Board of the SEA expands the abilities of both organizations to address key issues, including public and private sector relations, government financial management and emerging information technologies.

SEA is a nonpartisan professional association founded in 1980 that promotes ethical and dynamic public service by representing the 6,000 career senior executives in the Federal government. MasterCard Corporate Payment Solutions has provided a multitude of procurement solutions designed to improve the efficiency and effectiveness of government operations.

"We welcome MasterCard Corporate Payment Solutions as the first member of our Corporate Advisory Board" said Carol Bonosaro, president of SEA. "We look forward to working with them to promote issues and opportunities of mutual interest. SEA invites other interested private companies to follow MasterCard's lead and to join our Corporate Advisory Board to work together in areas of mutual interest."

"Serving on the SEA board will help MasterCard and our member financial institutions better understand the issues that affect the public sector and enable us to provide solutions that meet the needs of the federal government," said Steve Abrams, senior vice president, Corporate Payment Solutions, MasterCard International.

Visa to Host Fourth Annual Government Forum in May



For the fourth consecutive year, Visa will host the annual Visa Government Forum at the International Trade Center in Washington, D.C. For the past three years government officials, Visa representatives and bank partners of Visa have gathered for a daylong interactive dialogue on the best practices for government procurement.

Throughout the day, government officials will have several opportunities to interact with representatives from Bank of America. The day begins with "Breakfast with Your Bank" where participants can speak with associates from the bank, ask questions, and discuss future opportunities.

This year's forum focuses on the theme *Building Greater Success* as Visa believes attendees will leave with greater knowledge from an established list of speakers and session leaders already on the agenda. Visa is committed to bringing the highest quality representatives to the Forum every year so that it can continue to provide the best learning and sharing environment possible for all attendees.

The agenda will include a keynote address by Angela Styles, Administrator, Office of Federal Procurement Policy, OMB. As the top administration official regarding procurement, Styles has been a diligent supporter of the ongoing procurement policy reforms. Other government and industry speakers will round out the daylong event, which will include smaller breakout sessions for fully interactive and detailed discussions on the key issues of strategic and efficient procurement practices.

Mark your calendar today; the 4th annual Visa Government Forum: *Building Greater Success* takes place on Tuesday, May 7, 2002. Invitations were sent to agency-level program managers of Bank of America/Visa clients the week of March 11, 2002.

For more information about the Visa Government Forum, please contact Chantal Dozois, Senior Sales Director, Sales and Integrated Solutions, at 212.521.3913, or email her at cdozois@visa.com.

Bank of America to Offer New Lectures and Training at 2002 GSA SmartPay™ Conference

In response to feedback from attendees at the 2001 GSA SmartPay™ Conference in Miami, Bank of America will be offering new lectures and hands-on training classes at this year's conference.

"We had overwhelming feedback from last year's conference that we needed to focus our training to the different client segments attending," says Schonay Barnett-Jones, training delivery manager for Bank of America Government Card Services.

As a result, Bank of America will segment the lectures and training into 'tracks' that will provide lectures and training for agency/organization program coordinators with less than one year experience and for A/OPCs more experienced. In addition, certain lectures and hands-on training will be separated by business line and also between DoD Travel clients and Civilian Agency clients. In all, Bank of America will hold over 70 sessions at this year's conference.

"The needs of our client base cannot be addressed in one-size-fits-all lectures and training. So many A/OPCs attend this conference, we need to make sure it is worthwhile," comments Valorie Harris, Civilian Agency Account Manager.

Bank of America also plans to offer lecture classes never before offered at the GSA SmartPay™ conference. Classes to be offered include the following topics:

- ◆ Merchant Services, including merchant referrals
- ◆ Fraud Trends
- ◆ Growing Your Purchase Card Program
- ◆ Bank of America Agency Level Support Overview

With San Francisco being the host city this year, GSA and Bank of America are expecting record attendance. Already, the San Francisco Hilton, the conference hotel, has reported it is full for the days of the conference and has already begun a waiting list. Agency personnel should make hotel reservations as soon as possible. The overflow hotel identified is the Renaissance Parc 55. Advance reservations may be made with either hotel. Be sure to mention the GSA SmartPay Conference to obtain conference rates.

For more information on the 2002 GSA SmartPay™ Conference, visit the conference Web site at www.fss.gsa/services/gsa-smartpay/index.cfm.

2002 Professional Conferences

April 14-17, 2002

Wyndham Anatole, Dallas, TX

NACHA – Payments 2002

For more information call 703.561.1100 or logon to www.nacha.org

April 30-May 1, 2002

Washington Convention Center,

Washington, DC

2002 Federal Acquisition Conference and Exhibitor Fair (East)

For more information logon to www.gsa.gov

May 5-8, 2002

San Francisco Hilton, San Francisco, CA

87th Annual International Supply Management Conference and Educational Exhibit

For more information logon to www.ism.ws/conferences/

May 7, 2002

International Trade Center, Washington, DC

Visa Government Forum

For more information, see page 2 or call Chantal Dozois at 212.521.3913.

May 14-15, 2002

InterContinental Hotel, Dallas, TX

2002 Federal Acquisition Conference and Exhibitor Fair (West)

For more information logon to www.gsa.gov

May 15-17, 2002

Hotel Washington, Washington, DC

16th Annual Cash Management and E-Commerce Conference

For more information logon to www.nasact.org

May 20-22, 2002

Scottsdale Hilton, Scottsdale, AZ

National Association of Purchase Card Professionals (NADCP) 3rd Annual Conference

For more information logon to www.napcp.org/2002

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May 21-23, 2002

**San Diego Convention Center,
San Diego, CA
GSA Expo 2002**

For more information logon to www.gsa.gov

May 28-31, 2002

**Denver Convention Center, Denver, CO
American Society of Military Comptrollers (ASMC)
PDI 2002 – Salute to Financial Management**

For more information logon to www.asmcconline.org

June 17-20, 2002, Nashville, TN

**Gaylord Opryland
National Travel Forum 2002**

For more information logon to
www.nationaltravel2002.org

July 7-10, 2002

**Hyatt Regency Atlanta, Atlanta, GA
Association of Government Accountants (AGA) 51st
Professional Development Conference**

For more information logon to www.agacgfm.org

July 14-17, 2002

**Salt Lake Palace, Salt Lake City, UT
National Business Travel Association Annual
Convention**

For more information logon to www.nbta.org

August 27-29, 2002

**Hilton San Francisco, San Francisco, CA
Fourth Annual GSA SmartPay™ Conference**

For more information logon to
www.fss.gsa/services/gsa-smartpay/index.cfm

September 28-October 2, 2002

**Greensboro, NC
National Defense Transportation Association Annual
Forum**

For more information logon to www.ndtahq.com

November 16-20, 2002

**Renaissance Hotel, Oklahoma City, OK
NASACT 2002 Annual Conference**

For more information logon to www.ndtahq.com

Bank of America Supports JWOD

The JWOD Program creates jobs and training opportunities for people who are blind or who have other severe disabilities. When you buy a JWOD product, you are helping to continue making gainful employment and greater independence a reality for people who are suffering a staggering 71% unemployment rate.

As a supplier of financial services to the federal government and to support these community-based organizations, Bank of America also purchases products and services to support JWOD employees.

“These are quality products and services at great price points,” says Bill Wood, Relationship Manager for Bank of America’s Federal Government Banking division. “Bank of America realizes how vital the JWOD Program is to communities across our franchise. It’s just the right thing to do.”

The JWOD Program is a mandatory source of supply for Federal employees. The JWOD Program is administered by the Committee for Purchase From People Who Are Blind or Severely Disabled. Two national, independent organizations, [National Industries for the Blind \(NIB\)](#) and [NISH](#), help State and private nonprofit agencies participate in the JWOD Program.



While promoting a desirable social end, the JWOD Program represents good business. Benefits of the JWOD Program to the Federal Government and to the taxpayer include:

- High quality supplies and services and on-time delivery
- Reasonable prices
- Reduction of paperwork and pre/post award costs
- Central points of contact to solve problems/facilitate action
- Reduced disability payments and increased tax revenues

JWOD work provides nonprofit agency employees with invaluable vocational opportunities not otherwise available, which result in additional income and increased independence. "The JWOD program truly makes a difference in the lives of Americans with disabilities and their families. We value Bank of America's support for the program as a shared benefit of our partnership," says Debra Sonderman, Department of the Interior's Senior Procurement Executive.

Through expanding their scope of experience and enhancing their abilities, some employees are prepared for a wider variety of jobs either within or outside of the nonprofit agency.

JWOD products can be purchased online through JWOD.com or GSA Advantage! (www.gsaadvantage.gov).

NewsBLAST



NewsBlast is published regularly on the 1st and 3rd Friday of each month. Did you miss one of the editions this year? If so, take a look at the NewsBlast archive. Listed below are the editions and article titles published in 2002 to date.

To view a past edition, go to www.gcsuthd.bankofamerica.com and click on the NewsBlast Archive menu option.

January 4, 2002

Exception Reports
 Delinquency Reports
 GSA SmartPay A/OPC Survival Guide

January 18, 2002

Merchant Referrals
 Toll-Free Overseas Calling
 Payment Hints for Cardholders
 Address Changes

February 1, 2002

A/OPC Assistance
 Agency Support Telephone Menu Options

February 15, 2002

Weekend and Holiday Cycle Date Reminder
 Fourth Annual GSA SmartPay® Conference –
 Discover the Possibilities
 Change in Lost Luggage Underwriter

March 1, 2002

American Battle Monuments Commission Selects
 Bank of America
 Account Cancellations
 Exception Reports
 Fourth Annual GSA SmartPay® Conference –
 Discover the Possibilities

March 15, 2002

Online Bill Payment Options
 TTY/TDD Toll-free Number
 Returned Checks to Result in Account Cancellation

Government Card Services Quick Reference Guide

Toll-Free Numbers, Email Addresses and Web sites

Service Area	Toll-Free Number	Fax Number	Email Address	Web Site
Cardholder Customer Service	800.472.1424	757.441.4124		
Agency Level Support	800.558.0548	757.624.6322	gcsuac@bankofamerica.com	www.gcsuthd.bankofamerica.com
Technical Help Desk	800.558.0548		gcsuthd@bankofamerica.com	www.gcsuthd.bankofamerica.com
TTY/TDD Service	800.672.0779		gcsuac@bankofamerica.com	www.gcsuthd.bankofamerica.com
Claims	800.222.7461	888.678.6046		
Bank of America ATM Locator	800.880.5454 Option 6			www.bankofamerica.com
MasterCard	800.MC ASSIST (800.622.7747)			www.mastercard.com ATM Locator
Visa	800.VISA.911 (800.847.8911)			www.visa.com ATM Locator

Mailing Addresses

Service Area	Addressee	Address	City, State and Zip	Additional Information
Cardholder Payment Address	Bank of America	P.O. Box 53139	Phoenix, AZ 85072-3139	Include Remit Coupon Write full 16-digit account number on payment
Agency/Organization Payment Address (Centrally Billed Accounts)	Bank of America	P.O. Box 53141	Phoenix, AZ 85072-3141	Include Remit Coupon Include full 16-digit Central Account number on payment
Overnight Payment Address (All Check Payments)	Bank of America Re: Remittance Processing	1825 E. Buckeye Road	Phoenix, AZ 85034-4216	Include Remit Coupon Include full 16-digit individual account or Central Account number on payment